

20.03.2020

Important information regarding the current situation at WÜSTHOF

Dear Customers,

We are writing this email to inform you that, given the current situation, we will do everything in our power over the next few weeks to provide you with the extensive WÜSTHOF service in the usual high quality. This concerns not only the dispatch of goods and orders but also the reliable processing of customer inquiries and other requests. In addition, we have sufficient goods in stock to ensure a long-term supply of all our products.

Of course, we have simultaneously taken all necessary protective measures with regard to SARS-CoV-2 – better known as coronavirus. A share of our employees have the possibility of working from home. In our logistics, the highest hygiene standards are applied, and work is carried out in a strictly separated area to keep the risk for staff as low as possible. At the same time, we can ensure that you will continue to receive your orders both quickly and reliably. If you are currently unable to accept your order, we would like to ask you to let us know!

If you have any further questions, please do not hesitate to contact our **customer service team by ringing +49 (0)212 2067 145 or sending an email to sales@wuesthof.de**.

We thank you for your trust and understanding and wish you all the best in these difficult times. We are there for you – please stay healthy and safe!

Best wishes from Solingen,



Martin Bieri
Global Vice President Sales